

## **ATTACHMENT C-5 OUTSTANDING RESERVATION AND CUSTOMER DATA BASE STRUCTURE**

Outstanding reservations and historical customer data will be provided to the Contractor in a data base format. the historical customer data base will include customer name, address and phone number. the data elements for outstanding reservations will be:

- Customer name, address and telephone number.
- Campground name.
- First night of reservation and number of nights.
- Number of people in reserving party.
- Equipment used (vehicle).
- Total price paid, including all applicable taxes.
- Organization to which use fees are sent (e.g., Forest Service or concessionaire).
- Payment record and method.
- Golden Age/Access number, if any.
- Accessible vs. non-accessible site request.